



romac



RETAIL - NATIONWIDE ROLL-OUT OF SELF CHECK OUT MACHINES

IN 2008 ROMAC WERE APPROACHED BY A LEADING IT SOLUTIONS PROVIDER TO WORK TOGETHER ON A SELF CHECK OUT MACHINE ROLLOUT FOR A MAJOR GROCERY RETAILER NATIONALLY. THE SYSTEMS SUPPLIER REQUIRED A PARTNER WHO COULD OFFER MORE THAN JUST A DELIVERY SOLUTION. IT WAS ROMAC'S UNIQUE COMBINATION OF INSTALLATION AND LOGISTICS EXPERTISE AND OUR ABILITY TO TAILOR A SOLUTION, WHICH MADE US THE PARTNER OF CHOICE.



Romac's solution

Following a comprehensive site survey to determine the physical, safety and logistical requirements of the project Romac managed a trial roll-out of 260 self-check out machines over 3 months across 66 stores. This was followed in 2009 by a roll-out across a further 202 stores of 795 machines. Romac provided an end-to-end service.

- Receipt and storage of Self checkout units from Germany at Romac site in Milton Keynes
- Establishment of a dedicated Self Checkout Commissioning Centre for unpacking, checklist confirmation of components, scale verification, software loading and repacking
- Timed delivery to store using specialist vehicles and lifting equipment to ensure safe and secure transportation
- With Romac's two man crew the SCOs were unpacked and positioned by Romac's installation specialists
- The penultimate stage involved software build, download of price file and testing and store handover
- The final stage was the removal and disposal of all equipment packaging

Results

Romac achieved 100% service levels on installation and delivery with no failures or damage. Working on Sunday evenings Romac staff ensured that all SCOs were ready to go on Monday morning.

Romac Services for Retail

Romac provides tailored services for the Retail Sector, including delivery and installation services for new equipment, such as Self Checkouts and EPOS systems. Working with IT Solutions partners, we undertake nationwide roll outs for retailers incorporating project management services, warehousing and inventory management, pre-staging, national distribution, installation, removal and disposal.

UK and Ireland coverage is provided by trained delivery and installation personnel based at secure locations (with CCTV, Intruder alarms, secure access) at Heston (near Heathrow), Milton Keynes, Manchester, Glasgow and Dublin.

About Romac

Romac is a specialised support services business providing final mile delivery and installation services across a wide range of industries from retail to banking and transport infrastructure to telecommunications.

For over thirty years we have been a trusted business partner to many world leading businesses, ensuring that new equipment is delivered and installed or obsolete equipment is decommissioned and removed at any time (day or night) to meet customer business requirements.

No challenge is too great for our dedicated teams of technicians, logistics experts and project managers.

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